

# Two questions on linear QBD's (quasi-birth-and-death) processes

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## 1 Quasi birth and death processes

**Motivation.** Many important stochastic models involve multidimensional random walks with discrete state space, whose coordinates split naturally into

1. **one infinite valued coordinate**  $N(t) \in \mathbb{N}$  called **level**,  
and
2. the "rest of the information"  $I(t)$ , called **phase**, which takes a **finite number of possible values**.

Partitioned according to the level, the infinitesimal generator  $Q$  of such a Markov process  $(N(t), I(t))$ , is a **block tridiagonal** matrix, called **level-dependent quasi-birth-and-death** generator (LDQBD):

$$Q = \begin{bmatrix} B_0 & A_0 & & & \\ C_1 & B_1 & A_1 & & \\ & C_2 & B_2 & A_2 & \\ & & \ddots & \ddots & \ddots \end{bmatrix} \quad (1)$$

(recall that  $Q$  is a matrix with nonnegative off-diagonal "rates/weights", and with row sums equal to 0).

QBD processes share the "skip free" structure of birth and death processes; however, the "level transition weights"  $A_n, B_n, C_n$  are now **matrices**, inviting one to enter the non-commutative world.

**Level dependent QBD's.** It seems fair to say that not much is known about level dependent QBD's, maybe due to the generality of the model. Note however that for the case of linear or polynomial dependence on the level, an important analytic-algebraic approach is available, namely the classic formal series approach, which motivates our interest in this particular case.

**Stationary distributions.** One challenging problem of great interest for **positive recurrent** level dependent QBD processes is that of computing the stationary distribution  $\boldsymbol{\pi} = (\boldsymbol{\pi}_0, \boldsymbol{\pi}_1, \boldsymbol{\pi}_2, \dots)$  partitioned by level, where  $\boldsymbol{\pi}_n = (\pi_{n,0}, \pi_{n,1}, \dots, \pi_{n,s})$ .

The equilibrium equations

$$\boldsymbol{\pi}Q = 0 \tag{2}$$

in partitioned form yield the second degree vector recursion:

$$\begin{cases} \boldsymbol{\pi}_{n-1}A_{n-1} + \boldsymbol{\pi}_nB_n + \boldsymbol{\pi}_{n+1}C_{n+1} = 0, & n = 1, 2, \dots \\ \boldsymbol{\pi}_0B_0 + \boldsymbol{\pi}_1C_1 = 0 \end{cases} \tag{3}$$

Note the absence of an initial value for  $\boldsymbol{\pi}_0$ .

## 2 The QBD of the linear retrial/overflow model

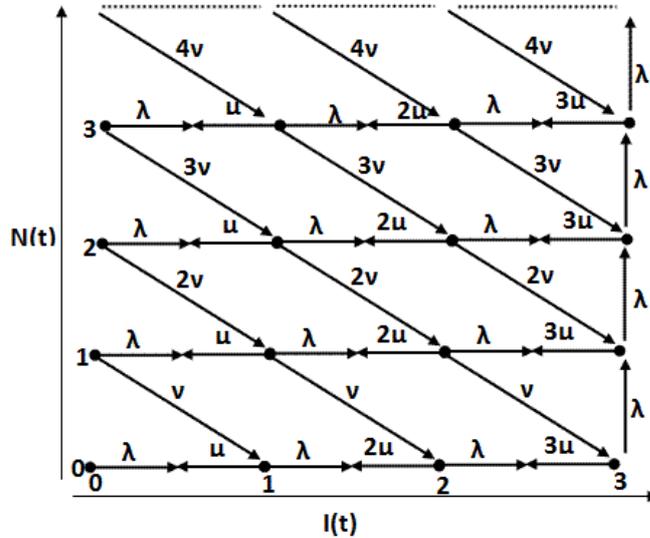


Figure 1: States and transitions of the classic retrial queue  $M/M/3/3$  (all arrivals retry, retrials persist until served).

The arrivals and "loops" are:

$$A = \begin{bmatrix} 0 & \dots & \dots & 0 & 0 \\ 0 & 0 & \dots & 0 & 0 \\ 0 & 0 & \dots & 0 & 0 \\ \vdots & \ddots & \ddots & 0 & \vdots \\ 0 & \dots & \dots & 0 & \lambda_s \end{bmatrix},$$

$$B = \begin{bmatrix} -\lambda & \lambda & 0 & 0 & \dots & 0 \\ \mu & -(\lambda + \mu) & \lambda & 0 & \dots & 0 \\ 0 & 2\mu & -(\lambda + 2\mu) & \lambda & \dots & 0 \\ \vdots & \ddots & \ddots & \ddots & \ddots & \lambda \\ 0 & \dots & \dots & \dots & s\mu & -s\mu \end{bmatrix}$$

The departures matrix for the linear retrial model with **abandon probability**  $\bar{p} = 1 - p$  is given by  $C_n = nC$ , where:

$$C = \begin{bmatrix} \nu\bar{p} & \nu p & 0 & \dots & 0 \\ 0 & \nu\bar{p} & \nu p & \dots & 0 \\ \vdots & \ddots & \ddots & \ddots & \vdots \\ 0 & \dots & \dots & \nu\bar{p} & \nu p \\ 0 & \dots & \dots & \dots & \nu_s \end{bmatrix}.$$

**Remark 1.** *The  $A, B, C$  entries correspond respectively to upward, level and downward arrows in the figure 1.*

**Definition 1.** *An affine death QBD is a QBD with affine dependence on the level*

$$\begin{aligned} A_n &= A, & C_n &= nC + C^{(0)}1_{\{n>0\}}, \\ B_n &= B - \tilde{A} - n\tilde{C} - \tilde{C}^{(0)}1_{\{n>0\}} \end{aligned} \quad (4)$$

where  $\tilde{A}, \tilde{C}^{(0)}, \tilde{C}$  contain on their diagonals the sum of the rows of  $A, C^{(0)}, C$ .

The two terms in  $C_n$  correspond respectively to ”**infinite server**” and ”**one server**” in the secondary service area/orbit, and we are mainly interested here in the linear case with  $C_n = nC, C^{(0)} = 0$ .

A classic approach for tackling the recursion (3) is via the **generating functions**

$$p_i(z) = \sum_{n=0}^{\infty} \pi_{i,n} z^n, i = 0, \dots, s, \Leftrightarrow \mathbf{p}(z) = \sum_{n=0}^{\infty} \boldsymbol{\pi}_n z^n, \quad (5)$$

where  $\mathbf{p}(z) = (p_0(z), \dots, p_s(z))$ .

For affine QBD's (4), the recursion

$$\begin{cases} \boldsymbol{\pi}_{n-1}A + \boldsymbol{\pi}_n(B - \tilde{A} - n\tilde{C} - C^{(0)}) + \boldsymbol{\pi}_{n+1}((n+1)C + C^{(0)}) = 0, & n = 1, 2, \dots \\ \boldsymbol{\pi}_0(B - \tilde{A}) + \boldsymbol{\pi}_1(C + C^{(0)}) = 0 \end{cases} \quad (6)$$

results in a linear differential system <sup>§</sup>

$$\boxed{\mathbf{p}'(z)V(z) = \mathbf{p}(z)U(z) + \boldsymbol{\pi}_0(\tilde{C}^{(0)} - z^{-1}C^{(0)})} \quad (7)$$

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<sup>§</sup>Multiplying the equilibrium equations (6) by  $z^n$  and summing up gives rise to a linear first order differential system:

$$\begin{aligned} & \sum_{n=0}^{\infty} z^n \boldsymbol{\pi}_{n-1}A + z^n \boldsymbol{\pi}_n(B - \tilde{A}) - \boldsymbol{\pi}_n z^n (n\tilde{C} + \tilde{C}^{(0)} 1_{\{n>0\}}) + z^n \boldsymbol{\pi}_{n+1}((n+1)C + C^{(0)}) \\ & = z\mathbf{p}(z)A + \mathbf{p}(z)(B - \tilde{A} - \tilde{C}^{(0)}) + \boldsymbol{\pi}_0\tilde{C}^{(0)} - z\mathbf{p}'(z)\tilde{C} + \mathbf{p}'(z)C + z^{-1}(\mathbf{p}(z) - \boldsymbol{\pi}_0)C^{(0)} = 0 \end{aligned}$$

yielding (7)

where

$$\boxed{U(z) = B + zA - \tilde{A} + z^{-1}C^{(0)} - \tilde{C}^{(0)}}, \quad (8)$$

$$\boxed{V(z) = z\tilde{C} - C} = \nu \begin{bmatrix} z - \bar{p} & -p & 0 & \dots & 0 \\ 0 & z - \bar{p} & -p & \dots & 0 \\ \vdots & \ddots & \ddots & \ddots & \vdots \\ 0 & \dots & \dots & z - \bar{p} & -p \\ 0 & \dots & \dots & \dots & \bar{\alpha}(z - 1) \end{bmatrix} \quad (9)$$

are square matrices of order  $(s + 1)$ , and where  $\bar{\alpha} = 1 - \alpha = \nu_s/\nu$ .

**Remark 2.** *The singularities are the roots of  $\text{Det}(V(z)) = \bar{\alpha}(z - \bar{p})^s(z - 1)$ . It turns out however that the singularity at 1 may be simplified after replacing the last equation by the sum of the equations, arriving thus at a system  $\mathbf{p}'(z)V(z) = \mathbf{p}(z)U(z)$  with:*

$$V(z) = \begin{bmatrix} z - \bar{p} & -p & 0 & \dots & 1 \\ 0 & z - \bar{p} & -p & \dots & 1 \\ \vdots & \ddots & \ddots & -p & \vdots \\ 0 & \dots & \dots & z - \bar{p} & 1 \\ 0 & \dots & \dots & \dots & \bar{\alpha} \end{bmatrix} \quad (10)$$

$$U(z) = \begin{bmatrix} \tilde{\lambda}(z\bar{p} - 1) & \tilde{\lambda}p & 0 & \dots & \tilde{\lambda}\bar{p} \\ \tilde{\mu} & \tilde{\lambda}(z\bar{p} - 1) - \tilde{\mu} & \tilde{\lambda}p & \dots & \tilde{\lambda}\bar{p} \\ 0 & 2\tilde{\mu} & \tilde{\lambda}(z\bar{p} - 1) - 2\tilde{\mu} & \dots & \vdots \\ \vdots & \ddots & \ddots & \tilde{\lambda}p & \tilde{\lambda}\bar{p} \\ \vdots & \ddots & \ddots & \tilde{\lambda}(z\bar{p} - 1) - (s - 1)\tilde{\mu} & \tilde{\lambda}\bar{p} \\ 0 & \dots & \dots & s\tilde{\mu} & \tilde{\lambda}_s \end{bmatrix}$$

One needs to distinguish further two cases:

1.  $\bar{\alpha} = 0$ , when the determinant is 0 identically, and the system may be replaced by **an equivalent system of dimension smaller by one**. The determinant of the reduced system is

$$\text{Det}(V(z)) = (z - \bar{p})^{s-1}(z - \bar{p} - \tilde{\rho}) = 0, \text{ where } \tilde{\rho} = \frac{s\mu}{\lambda_s}.$$

**For  $s \geq 3$ ,  $\bar{p}$  is an irregular singularity.**

The ergodicity condition is precisely  $\bar{p} + \tilde{\rho} > 1$ , and the asymptotic behavior may be determined by expanding around the (regular) singularity  $\bar{p} + \tilde{\rho}$ .

2.  $\bar{\alpha} > 0$ , in which case the system is always ergodic, and the asymptotic behavior is different.

**Remark 3.** *Sometimes the system (7) may be put into the "canonical Okubo" form, characterized by*

$$V(z) = zI - T, \quad U(z) = U.$$

*When  $T$  is diagonal, the solutions are classical hypergeometric functions, but this is not the case for the retrial queue with  $s \geq 3, p > 0$ .*

**Remark 4.** *The existence of a unique "non-negative Perron-Frobenius/Krein-Rutman"/minimal solution  $\pi$  of the recursion (3) for chains with a unique recurrence class is easily argued via probabilistic arguments -recall the formula*

$\pi_{n,i} = T_{n,i}^{-1}$ . It follows that the corresponding generating function solving (7) must be unique, the only "boundary conditions" being the analyticity in the unit circle (in the ergodic case), the nonnegativity of the coefficients of the power series expansion of the generating function  $\mathbf{p}(z)$ , and the normalization  $\mathbf{p}(1)\mathbf{1} = 1$ .

It is not easy to find in the literature an explanation of how this crucial uniqueness fits with the theory of formal series solving an ODE with polynomial coefficients and an irregular singularity. In fact, Maple reveals that the space of formal power series solving (7) has dimension larger than 1 when  $s \geq 3$ .

**Q 1:** An intriguing question is whether a simple constructive approach may yield the "Perron-Frobenius/Krein-Rutman" one dimensional subspace of generating functions corresponding to the stationary distribution.

### 3 The factorial moments

**The generating function must be studied at several points: the irregular singularity, the dominant one, for asymptotics (when  $\alpha = 0$ ), and at 1, which yields a practical approximation.**

Indeed, consider the power series expansion around  $y = 0$  of

$\mathbf{m}(y) := \mathbf{p}(y + 1)$ , whose coefficients are the factorial moments

$$\mathbf{m}_k := (m_{k,0}, \dots, m_{k,s}), \quad m_{k,i} = E\left[\frac{N(N-1)\dots(N-k+1)}{k!} 1_{\{I=i\}}\right]$$

of the orbit. These satisfy the recurrence

$$\begin{aligned} (k+1)\mathbf{m}_{k+1}(\tilde{C} - C) + k\mathbf{m}_k\tilde{C} &= \mathbf{m}_k(B + A - \tilde{A}) + \mathbf{m}_{k-1}A, \quad k \geq 1 \\ \mathbf{m}_1(\tilde{C} - C) &= \mathbf{m}_0(B + A - \tilde{A}) \end{aligned} \quad (11)$$

With the exception of the case "Markov modulated M/M/ $\infty$  queue" when  $A, C$  are diagonal, and the moments recursion may further be reduced to:

$$\begin{aligned} k\mathbf{m}_k C F &= \mathbf{m}_{k-1} A F, \quad k \geq 1 \\ \mathbf{m}_0 B &= 0, \end{aligned}$$

where  $F$  is a matrix with a first column of 1's and 0 else, the recursion (11) is of second degree.

**Q 2:** Provide converging approximations for the factorial moments (by a perturbation approach with respect to  $p$  –cf. O'Conneide and Purdue, the factorial moments are explicit for the Markov modulated M/M/ $\infty$  queue obtained when  $p = 0$ , or by vector Pade methods, or?).

In fact, the essential quantities of interest for retrial/overflow queues are

1. the marginal stationary distribution of the primary service

area

$$\mathbf{p}(1) = \sum_{n=0}^{\infty} \pi_n = \mathbf{m}_0 \quad (12)$$

2. the expected number in the orbit/secondary area, joint with a given occupancy

$$\mathbf{p}'(1) = \sum_{n=0}^{\infty} n\pi_n = \mathbf{m}_1 \quad (13)$$

(which determine the expected conditional arrival rates from the orbit into the main service area).

Indeed, as noted by Fredericks and Reisner, it follows from the equilibrium equations that the stationary distribution of the primary service area is proportional to the solutions of the recurrence

$$(i+1)\mu p_{i+1} = (\lambda + r_i)p_i, i = 0, \dots, s-1 \quad \implies \quad p_i \sim \frac{\prod_{j=0}^{i-1} (\lambda + r_j)}{i! \mu^i}$$

see (2.27) [17], [50], where  $r_i$ , the conditional rates of retrial

$$r_i = E[\nu N(t) / I(t) = i] = \nu m_{1,i} / m_{0,i},$$

are however unknown.

**Thus, the marginal stationary distribution of the number of busy servers is identical to that of a finite birth-and-death process with unknown birth rates  $\lambda + r_k$  and death rates  $k\mu$ .**

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